



TECHNICAL ADVISOR IN SPECIALIZED PRODUCTS FOR WORK AT HEIGHT

Novafor Équipement Inc. specializes in selling niche health and safety products for workers at height. Our clientele is mainly composed of arborists, forestry workers, rope access technicians, stage riggers, lineworkers, and construction workers.

Type of Employment:

As a Sales Advisor, under the supervision of the Director of Operations and in collaboration with our team of experts, you will be responsible for guiding customers, informing them, and assisting them in choosing the products and services offered. Since customer service is our top priority, your professionalism must be exemplary.

Main Responsibilities:

- Assist and advise customers in-store, by phone, or online: **we value direct contact with customers;**
- Participate in restocking all store products: **we are proud of the beauty of our boutique;**
- Participate in managing defective product returns from customers: **we want satisfied customers;**
- Prepare orders and shipments according to existing processes: **we prioritize fast delivery;**
- Participate in receiving merchandise according to procedures: **we prioritize teamwork;**
- Carry out periodic and annual physical inventories: **we value the quality of our inventory;**
- Participate in team meetings: **we foster active communication;**
- Respect health and safety rules: **essential to us;**
- Ensure cleanliness and order in the workplace: **we value a healthy work environment;**
- Participate in various events in Quebec and outside the province: **aligned with our growth;**

Skills:

- Technical knowledge of products for work at height;
- Relevant experience in work at height;
- Computer skills (Windows Suite);

Aptitudes:

- Ability to express oneself clearly in French and English;
- Courtesy and patience with strong listening skills;
- Outstanding customer service;
- Ability to work as part of a team;
- Attention to detail;
- Strong technical rigor;

Work Schedule and Benefits:

- Monday to Friday from 8:00 a.m. to 5:00 p.m.;
- 40 hours per week (to be determined);
- Possibility of part-time;
- Work-life balance;
- Competitive salary;
- Group insurance;

Salary and Vacation:

To be discussed, based on skills related to the position.

WE ENCOURAGE HUMAN DIVERSITY AND ARE CONVINCED OF THE ADVANTAGES OF OUR TEAM'S STRENGTH

Submit your application by email to: sophie.robaille@novaforequipement.com

Novafor Équipement Inc. • 735, boul. Industriel, Local 103 Blainville, QC J7C 3V3 • 450.818.2121
E-commerce website: www.novaforequipement.com